

Operational Excellence Starts with Exceptional People

Why Professional Flight Department Management Matters

A corporate aircraft is only as capable as the team that operates it.

1. Selecting the Right Flight Crew

Corporate aviation experience, aircraft-specific qualifications, CRM, professionalism, customer service, judgment, communication, and long-term fit all matter when building a professional flight department.

2. Training Beyond FAA Minimums

Coordinate recurrent simulator training, SOP development, emergency procedures, CRM, international procedures, and continuous proficiency.

3. Qualification & Currency Oversight

Monitor pilot certificates, medicals, training records, insurance requirements, and aircraft-specific qualifications to support uninterrupted operations.

4. Reliable Scheduling & Trip Coordination

Coordinate pilot schedules, passenger itineraries, airport services, duty considerations, logistics, and trip support so owners can focus on business.

5. Delivering a Consistent Owner Experience

Professional communication, confidentiality, attention to detail, and standardized procedures create a first-class ownership experience.

Allen Aviation Management

Professional Aircraft Management • Flight Department Management • Crew Selection • Operational Excellence • Executive Aircraft Support

Your Aircraft Deserves More Than a Pilot. It Deserves a Professional Flight Department.